

Don'ts

Don't put food scraps, milk or oil down the sink.

Don't dispose of any product containing ammonia, acids, disinfectants or bleaches into the system as it will kill the bacteria which operate the system.

Don't allow roof or surface water to enter the system as it will overload the system.

Don't allow foreign objects such as plastic or rubber products, cloth, rags, sanitary napkins, bones, metal, glass and tea leaves or coffee grounds to enter the system as they may cause blockages.

Don't switch off the system to save power.

Don't cover tanks with earth, concrete, pavers, pine bark, mulch or other material which could interfere with access for maintenance or enter the tank when lids are opened.

Don't allow anyone to park on, or drive over any part of the system.

Don't make or allow unauthorised repairs or alterations to your system without approval from Council.

Don't use garbage grinders unless the on-site sewerage facility is designed to cope with this waste.

Don't put any chemicals such as paints, thinners, pesticides etc into the sink as these items can destroy the bacteria digestion process in your system, resulting in the discharge of polluted effluent.

OSSF Service Agents

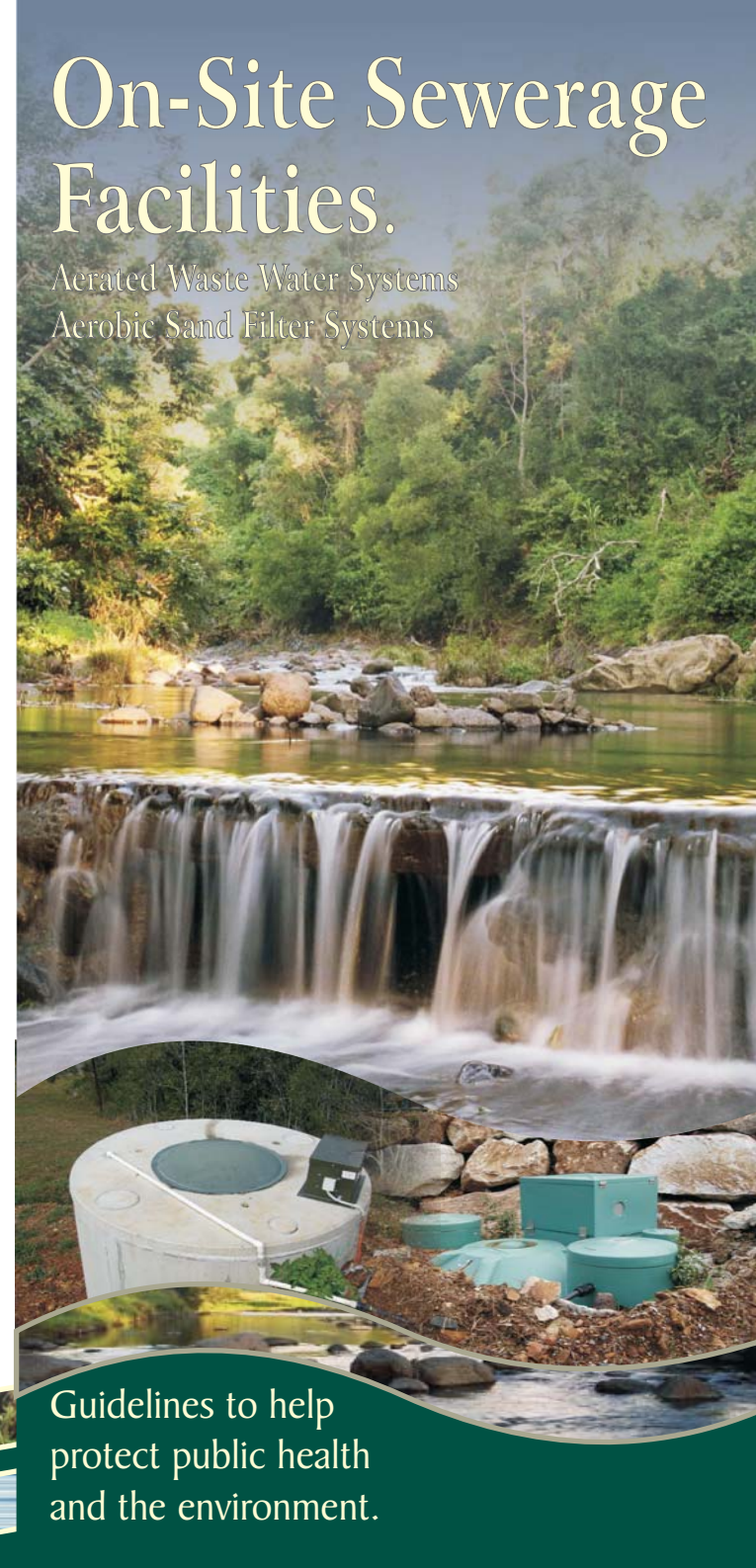
Ace Treatment Plant Services	0412 224 608
Action Treatment Plant Services	(07) 5547 7100
Aerated Wastewater Treatment Systems	1300 789 588
Air Repair & Odour Control	0412 937 293
All Brand Sewer Services	0417 733 778
All Water Solutions	0422 483 693
AWS	(07) 5547 8578
Beaudesert Plumbing	0408 431 158
Biocycle (JOWA Group)	1300 363 399
Biolytix	(07) 5435 2700
Clearwater Servies	(07) 3441 5252
Dr Pooh. Plumbing Services	(07) 5530 5798
Envirotech Systems	(07) 3366 2954
Filtercare Pty Ltd	(07) 5442 3315
GBK Waste	0400 606 603
GKS Maintenance	(07) 5576 2033
Gold Coast Wastewater Services	0408 332 609
G&S Wastewater Treatment Services	0400 663 739
Hohl Plumbing	(07) 5541 1902
Jimboomba Treatment Plant Services	(07) 3809 4045
Kleen Green Wastewater Services	0407 379 970
MJ's Servicing	0437 620 331
Peter Boyd Enterprises	(07) 3382 6011
Powell Quality Solutions	0412 799 341
Taylex Clearwater	(07) 5571 5122
Treat Rite	(07) 3266 4220
Valley Waste Water Management	(07) 5462 3022
WaterTECH Wastewater Systems	(07) 3269 6314

For more information phone
07 5540 5161 or go to
www.scenicrim.qld.gov.au



On-Site Sewerage Facilities.

Aerated Waste Water Systems
Aerobic Sand Filter Systems



Guidelines to help
protect public health
and the environment.

Licensing

Licensing on-site sewerage facilities helps Council ensure that owners are keeping their systems properly maintained.

A licence renewal notice is issued annually and is required to be returned to Council together with the prescribed fee by the due date.

The licence fee covers Council's costs to carry out administration of the service agent reports, licence renewals and transfers, enquiries, complaint response and enforcement for non-complying systems, as well as an annual audit.

Council Inspections

To compliment the licensing program Council carries out random inspection and sampling of a small number of on-site sewerage facilities each year. The samples are sent to a laboratory for testing. You will receive written notification if your system is selected for auditing. Your system will not be audited by Council every year. If you require additional effluent analysis Council can provide this service at cost.

Transfer of Licence

If you sell your property, you are required to transfer the licence to the new owner. Council should be advised using the approved form and the transfer should occur as part of settlement.

Licence transfers are free.

A licence certificate will be issued to the new owner upon receipt of a completed license transfer application form.

Maintaining Your System

Maintenance requirements differ depending on the type of system you have. State legislation requires that aerobic wastewater treatment plants be serviced every three months, and aerobic sand filter treatment systems annually.

A Council approved, licensed service agent must be engaged by the property owner to carry out the maintenance and to advise Council of the performance of your system.

Service agents will normally conduct the following:

- Maintenance to mechanical equipment
- Check accumulated sludge levels
- Check irrigation system operation
- Add chlorine and check operation of the disinfection system
- Removal of sludge and scum from the clarifier/final chamber.

Desludging Your System

Periodic removal of accumulated sludge and scum from the primary treatment section of your OSSF is required to be carried out by a licensed waste contractor.

Be a Good Neighbour

Effluent must be disposed of within the boundaries of the property from which it was generated.

It is an offence to dispose of effluent on to neighbouring properties, gutters or into waterways, or where it could run off into waterways.

Take care that there is no effluent run-off or spray drift on to adjoining properties.

Caring For Your System

Make sure that household products you use do not impair the performance of your OSSF. Ask your service agent or Council if you are unsure.

Do

Do carry out regular maintenance of OSSF using an approved servicing agent. It is an offence if your OSSF is not maintained regularly by an approved service agent.

Do use only recommended biodegradable products.

Do avoid contact with the effluent and irrigation sprays.

Do call your service agent when you are encountering problems with your system such as alarms and/or smells from the OSSF.

Do conserve water and avoid overloading the system. Fix leaking taps and running toilets as soon as they are discovered.

Do use toilet paper that disintegrates easily.

Do use bicarb soda as a cleaner for toilets, baths and basins.

Do keep a detailed record about your treatment plant, including model number, service agent, records of service visits, maintenance performed and part replacements.

Do become familiar with how your own particular system operates, and the way it looks, sounds and smells when it is working correctly. This way, you may be able to identify problems before they become serious and alert your service agent to anything unusual.

Do ensure your OSSF tank lids are properly sealed to prevent entry of mosquitoes and other vermin.

