



# SCENIC RIM REGIONAL COUNCIL **2021-2022 BUDGETED NEW INITIATIVES**

# Scenic Rim Regional Council | 2021-2022 Budget - New Initiatives

Scenic Rim Regional Council adopted its 2021-2022 Budget on 24 June 2021. Within the 2021-2022 Budget are a range of 'new initiatives', which are new services or an increase to the current service level that Council provides. The initiatives are intrinsically linked to a strategic approach of delivering Council services and business improvement.

The 2021-2022 New Initiatives listed provide guidance, over the next 12 months (and beyond), as to the deliverables and actions emanating from key strategic plans that Council have endorsed and adopted. These include:

- [Scenic Rim Regional Council Corporate Plan: Scenic Rim 2026](#)
- [Scenic Rim Regional Council 2021-2022 Operational Plan](#)
- [Scenic Rim Regional Prosperity Strategy 2020-2025](#)
- [Scenic Rim Communications Strategy 2020-2023](#)
- [Scenic Rim Regional Council Customer Experience Strategy 2021-2023](#)
- [Scenic Rim Regional Council Waste Management and Resource Recovery Strategy 2021-2026](#)
- [Scenic Rim Regional Council Asset Management Plans](#)

Description	Included in 2021-2022 Budget
<p><b>Asset Management System</b></p> <p>Council's existing Asset Management System is an independent system and does not allow efficient integration with TechnologyOne (Council's existing Enterprise Resource Planning (ERP) software system). This initiative is to project manage the installation of Strategic Asset Management module including the migration of data. This allows for effective integration of the Asset Management data with Council's existing ERP.</p> <p>All associated costs with the migration are capitalised as part of Council's software asset.</p>	\$41,500
<p><b>Asset Design and As Constructed (ADAC) Implementation</b></p> <p>ADAC is a process used to facilitate the collection and lodgement of detailed information on contributed civil infrastructure and associated assets provided by the private sector including local firms to Council. ADAC uses software, which has been developed and maintained by a group of Local Government agencies in Queensland in conjunction with the Institute of Public Works Engineering Australia - Queensland Branch (IPWEAQ). The adopted standard provides a consistent approach to contributed asset information.</p>	\$60,000



Description	Included in 2021-2022 Budget
<p>This revision of Council's Asset Design and As Constructed data standards will support better coordination and understanding across the development community and within Council. As part of certain development activities, developers are required to develop and transfer 'contributed assets' to Council. It is important that these are of a proper design and quality to protect ratepayers from incurring future costs to bring these assets up to required standards.</p> <p>The implementation of ADAC was endorsed at the 9 December 2019 Ordinary Meeting (Item 11.5 Page 27) <a href="#">here</a></p>	
<p><b>Scenic Valleys Regional Roads and Transport Group</b></p> <p>The Scenic Valleys Regional Roads and Transport Group comprises representation from Scenic Rim Regional Council, Ipswich City Council, Lockyer Valley Regional Council, and the Department of Transport Main Roads (TMR) (South Coast, Metropolitan, and Darling Downs Districts).</p> <p>The coordination of the group is shared on a rotational basis between the three local government members; Scenic Rim Regional Council will facilitate coordination of this group for the period commencing 1 July 2021. This is an ongoing program under the Roads and Transport Alliance between the TMR and Local Government Association of Queensland (LGAQ) (on behalf of Queensland local governments) and funded through TMR's Transport Infrastructure Development Scheme (TIDS).</p> <p>There is no cost to Council as this will be fully funded through the Department of Transport and Main Roads Transport Infrastructure Development Scheme (TIDS).</p>	Nil
<p><b>National Heavy Vehicle Regulation</b></p> <p>Council is often required to seek specialised engineering support for the evaluation of National Heavy Vehicle Regulation applications from transport operators in managing the impacts to Council's infrastructure network of the applicants proposed heavy vehicle usage. This is an ongoing requirement that is funded by the applicant.</p> <p>All costs to Council are offset through the applicable application of fees and charges.</p>	Nil
<p><b>Local Government Infrastructure Plan</b></p> <p>Council is required in accordance with the <i>Planning Act 2016</i> to undertake a review of Council's Local Government Infrastructure Plan every five years. This initiative will lead the first phase of this mandated review.</p>	\$75,000

Description	Included in 2021-2022 Budget
<p><b>Disaster Management Modelling</b></p> <p>Council manages approximately \$1 billion of assets across the community, including roads, bridges, and structures. Many of these assets have been significantly impacted through a range of disaster events over the past 10 years.</p> <p>Typically, Council's focus in the immediate aftermath of a disaster is to restore these assets to normal service as quickly as possible. By conducting more detailed analysis and adding this to Council's asset management database we will be better placed to undertake informed preventive measures and improve resilience to future events.</p>	\$50,000
<p><b>Disaster Management vehicle</b></p> <p>With the increased number of disaster events that have occurred there is an ever-increasing demand for Council Officers to be present at various evacuation centres/places of refuge, Incident Coordination Centres, and Incident Control Points during events.</p> <p>A commitment to increasing disaster preparedness also provides for greater representation by Officers at community events, forums, an education workshops to build awareness of the Disaster Dashboard that keeps the community informed of all hazardous events (fire, flood, power outages, road conditions, weather) and valuable information. This is designed to increase community awareness not only the aspects of 'response' but recovery functions in building community recovery and resilience.</p> <p>The vehicle will be wrapped with Disaster Preparedness branding to capture attention and build awareness across the region of community safety.</p>	\$27,000
<p><b>Review of Council's Quality Assurance (QA) System</b></p> <p>It is a requirement for Council to maintain an effective QA system to ensure Council can deliver projects to the correct standard as part of its contracting work various other public entities. A review and update of QA System is to be undertaken as part of this new initiative. The review will identify key outcomes for implementation across relevant business units, while ensuring Council's various accreditations including traffic management and contract management are maintained.</p>	\$50,000
<p><b>Security, Safety and Fire Systems</b></p> <p>Council is responsible for a wide range of facilities, including the provision of security monitoring networks, public safety monitoring, community and employee safety and community building security management, fire system and defibrillator maintenance oversight and community service support via television transmission systems in some locations.</p> <p>This initiative provides for a technical officer to manage and undertake delivery and legislative compliance oversight of these systems across Council owned and maintained facilities and buildings across the region.</p>	\$59,500

Description	Included in 2021-2022 Budget
<p><b>Clubhouse Removal Middle Park</b></p> <p>The removal of the dilapidated former clubhouse at Middle Park, Tamborine is required and will include the rehabilitation of the grounds in the vicinity.</p> <p>The removal of this facility was endorsed at the 26 October 2020 Ordinary Meeting (Item 11.5 Page 80) <a href="#">here</a></p>	*
<p><b>Waste Levy Management</b></p> <p>The management of waste services has increased in complexity and cost as new legislative and policy requirements come into force. Data collection and administration related to the Queensland Waste Levy are examples of this additional effort.</p> <p>Council is committed to ensuring that it is responding proactively in this environment. This newly created role will provide administrative support for the Waste Services team to manage Council's operational, contractual, and legislative obligations. This position is funded through the Queensland Government Waste Levy Annual Payment.</p> <p>All associated expenditure will be offset through Council's Waste Business Utility Charges revenue <a href="#">here</a></p>	Nil
<p><b>Waste Education Plan</b></p> <p>The development and delivery of the Waste Education Plan across the region is a goal of Council. The Plan will focus on waste minimisation, enhanced resource recovery and waste diversion from landfill. The need for such a plan was identified as a key action in the recently endorsed <i>Waste Management and Resource Recovery Strategy 2021 – 2026</i>.</p> <p>All associated expenditure will be offset through Council's Waste Business Utility Charges revenue <a href="#">here</a></p>	Nil
<p><b>Food Organics Garden Organics Collection Trial</b></p> <p>A pilot trial for the kerbside collection of Food Organics (FO) and/or Garden Organics (GO) will be undertaken as a separate waste collection service by Council. Organics in the waste stream are widely recognised as a major contributor to landfill waste and as potential ground water contaminants. This trial will lay a foundation for how to best progress management of these waste streams across the region.</p> <p>All associated expenditure will be offset through Council's Waste Business Utility Charges revenue <a href="#">here</a></p>	Nil

Description	Included in 2021-2022 Budget
<p><b>Cleaning of Street Bin Enclosures</b></p> <p>Street litter bins have been installed across the region over many years with an objective to maintain clean and tidy towns; and to provide an option to littering. The frequency of usage of these bins has increased over time. This initiative will maintain and clean these bins and enclosures to minimise odour, vermin and improve aesthetics on a regular and ongoing basis.</p> <p>All associated expenditure is offset through Council's Waste Business Utility Charges revenue.</p>	Nil
<p><b>Waste and Recycling Queensland Membership</b></p> <p>With advancing waste technologies and a changing landscape, it is necessary for Council to keep abreast of the latest information and industry practices. For these reasons, Council will seek Associate Membership of Waste and Recycling Queensland allowing Council to benefit from the available industry advocacy and support programs for delivery of its Waste and Resource Recovery operations.</p>	\$2,550
<p><b>Flying-fox management</b></p> <p>Council's Flying-Fox Management Strategy was adopted by Council in 2015 in response to the as-of-right provision under the <i>Nature Conservation Act 1992</i>. Since 2015, Council has undertaken a series of actions to manage the impact of flying-foxes to the community in a reactive format.</p> <p>During the past six years, an increase in the amount and complexity of flying-fox conflict has resulted in the need to create clearer provisions regarding Council's management intent. In addition, advances in scientific theory, approaches and technologies have resulted in new and innovative ways to manage conflict sites.</p> <p>This initiative will support the review and improvement of Council's Flying-Fox Management Strategy, policies, and associated support services. It will strengthen Council's management intent to contemporise actions and develop more robust position for management on public and private lands. It will also support the development and delivery of added support mechanisms for private landholders expanding Council's current level of service to residents impacted by flying foxes.</p> <p>The current <i>Flying-Fox Management Strategy</i> <a href="#">here</a></p>	\$30,000
<p><b>Vonda Youngman Community Centre</b></p> <p>The Vonda Youngman Community Centre serves as a hub for Tamborine Mountain and Tamborine Village and surrounds. The venue was built in 1991 and managed by various dedicated community committees (volunteers) until it was handed to Council in January 2018.</p>	\$83,394

Description	Included in 2021-2022 Budget
<p>Since Council took over the operations and management of the Vonda Youngman Community Centre, we have been gradually increasing the programming at the centre to bring it into line with the needs of the community and to provide equitable programming and opportunities across all three cultural and community hubs in the Scenic Rim region. Since 2018, the Centre has averaged 690 events per year with an average attendance of 17,123 per year.</p> <p>This funding will provide additional resourcing to support improved utilisation of the Vonda Youngman Community Centre, increased programming and will also ensure the venue is operating within the current COVID-Safe guidelines. This opportunity has been informed by service and activity reviews and increasing requests from the community.</p> <p>The cost of dedicated staffing, material and services costs associated with increasing the programming and service delivery are reflective of the partial offset in anticipated budgeted revenue of \$9,500 derived from fees and charges resulting from the additional usage of the Centre.</p>	
<p><b>Long Sunset Event</b></p> <p>The co-delivery of the newly established event within Scenic Rim to be known as 'The Long Sunset' will provide a unique concert setting within the region with the backdrop of a stunning Scenic Rim sunset. This event is expected to generate \$1.3 million economic return for the region.</p> <p>All costs associated with the event will be offset by same level of revenue which is proposed to be realised through associated sponsorship, grant funding and ticket sales.</p>	Nil
<p><b>Gondwana Festival</b></p> <p>The co-delivery of the second 'Gondwana Festival,' will be a month-long celebration of some of the most spectacular areas of the Scenic Rim's World Heritage-listed Gondwana Rainforests of Australia. This event is expected to generate \$1 million economic return for the region.</p> <p>All costs to Council will be offset by same level of revenue expected to be realised through associated sponsorship, grant funding and ticket sales.</p>	Nil
<p><b>Online Community and Stakeholder Engagement Tool</b></p> <p>Council is keen to improve engagement and interaction with the community through the facilitation of two-way communication and strengthening relationships. The online community and stakeholder engagement tool will provide a community engagement hub to be the community's 'front door' to decision making by Council.</p>	\$32,000

Description	Included in 2021-2022 Budget
<p>This deliverable is part of the endorsed <i>Scenic Rim Regional Council 2021–2022 Operational Plan</i> (Page 20) <a href="#">here</a> and the <i>Scenic Rim Regional Council Communication Strategy 2020–2023</i> (Page 16) <a href="#">here</a></p>	
<p><b>Review of Council’s customer request module</b></p> <p>Council currently uses a Customer Request Module as part of its TechnologyOne system to activate and respond to customer requests. Currently Council only has access to limited functionality and will look to expand this module to create further efficiencies in responding to customers.</p> <p>Further detail can be found at page 18 of the <i>2021–2022 Operational Plan</i> <a href="#">here</a></p> <p>This deliverable is part of the <i>Scenic Rim Regional Council Customer Experience Strategy 2021–2023</i> <a href="#">here</a></p>	\$75,000
<p><b>Expand online customer request system</b></p> <p>Currently Council's customers have limited access to online forms and the option of online payment. Council's community surveys have identified that this practical functionality would be valued and could be used by customers 24 hours a day.</p> <p>For further information refer to page 18 of the <i>2021–2022 Operational Plan</i> <a href="#">here</a></p> <p>This deliverable is part of the <i>Scenic Rim Regional Council Customer Experience Strategy 2021–2023</i> <a href="#">here</a></p>	\$165,400
<p><b>Information Communication and Technology Asset Replacement</b></p> <p>Much of Council’s aging information, communication and technology equipment and hardware is due for replacement. These assets were often procured through leasing arrangements but required expensive software and other inclusions which these days are included in the purchase of new equipment. This new initiative allows the strategic replacement of these items ensuring a more effective and compliant way of managing Council's technology resources.</p>	*
<p><b>Increased data retention services</b></p> <p>Data integrity and retention are important aspects of the legislated requirements for Council to uphold. This initiative will not only improve the effectiveness of Council's data retention, but will also ensure that data can be retained for a greater period meaning the increased availability of information to inform Council activities and services.</p>	*



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<p><b>Updated mapping services</b></p> <p>Nearmap is a web-based service that collates and manages high levels of information and adds excellent value for many Council services including Planning, Building, Compliance Management and Environmental Services. Rather than try to create updates within the Council's Geographic Information System it is more cost effective to access this externally maintained service which delivers excellent value for money.</p>	*
<p><b>Kooralbyn Blackspot TV</b></p> <p>The installation of electricity supply (replacing the former supply being decommissioned by Urban Utilities) to Council's communication site at Walker Drive, Kooralbyn will allow the continued television transmission to Scenic Rim residents.</p>	\$25,000
<p><b>Human Resources Training Module</b></p> <p>Council recognises the importance of not only continuing to invest in developing its people, but also in ensuring efficient and effective management of these activities to deliver best effect. Several modules that make this process easier, more efficient, and more reliable to manage, while available within the TechnologyOne Enterprise Resource Planning (ERP) software system have not ever been activated. This initiative will allow the activation of the training module in TechnologyOne providing efficiencies in managing training requirements for employees.</p>	*
<p><b>Certified Agreement</b></p> <p>Council is required to have a suitable Certified Agreement in support of its workforce. The Certified Agreement is an industrial instrument that sets the minimum standards of employment for the employees it covers, and must be compliant with the <i>Industrial Relations Act 2016</i>.</p> <p>While discussions towards a renewed agreement have been progressing well during the past financial year, these are not yet complete. This initiative will add support to Council's negotiations towards achieving a contemporary Agreement that must be certified by the Queensland Industrial Relations Commission.</p>	*
<p><b>Employee Survey</b></p> <p>This initiative will enable Council to measure workforce culture and engagement. Measuring these important aspects of Council's workforce will assist to identify opportunities that can better equip Council to be able to grow, develop and improve workforce contribution in order for Council to provide a more productive, service orientated, results focused and healthy workplace.</p>	*

Description	Included in 2021-2022 Budget
<p><b>Workplace Relations Officer</b></p> <p>It has been identified that to manage workforce performance, contribute to a more service-orientated, productive, and sustainable workplace culture, a dedicated resource is essential. This new role would contribute to developing supervisor and manager workplace relation skills and would assist with performance management processes and industrial relations queries.</p>	\$98,000
<p><b>Business Support Officer (Temporary)</b></p> <p>To elevate Council's Human Resources and Workplace Health and Safety functions, and to provide a strategic and continuous improvement focus, it has been identified that a business support officer is required to review, update and streamline documentation and processes to allow and enable the provision of quality service delivery.</p>	\$69,000
<p><b>Additional resourcing for Councillor Support</b></p> <p>A recent review has highlighted a significant increase in the level of activity required by current Councillors to support their activities. To meet customer service expectations, and to ensure they are able to properly fulfil several legislated requirements. This initiative provides for an additional part-time staffing to provide increased levels of support to elected members in performing their duties.</p>	\$43,000

*\* Costs suppressed as commercial in confidence in nature*

## Community Feedback

Council welcomes comments, suggestions and questions regarding this document from the community.

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