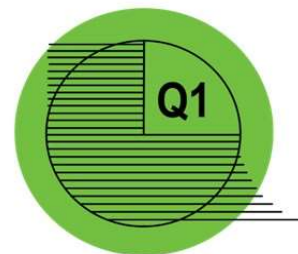




SCENIC RIM REGIONAL COUNCIL

OPERATIONAL PLAN 2024-2025

QUARTER ONE REPORT



1 July 2024 to 30 September 2024

SCENIC RIM
REGIONAL COUNCIL

Executive Summary

This report has been prepared to demonstrate the progress made towards the achievement of the key activities identified in the annual Operational Plan 2024-2025 that contribute to the delivery of the five year Corporate Plan (*Scenic Rim 2026*), as required by Section 175 of the *Local Government Regulations 2012*. The report also provides Council and the community with information on the successful delivery of services across the region. Progress within each service during the quarter is discussed, as are highlights and key output measures. Upcoming challenges and opportunities for improvement are also contained in the report. Due to the impacts of natural disasters, market conditions, resourcing challenges and other factors, a number of activities which had been planned for 2023-2024 were not completed by 30 June 2024 and extensions of time were approved by Council, for continued delivery in 2024-2025. The report also provides an update of progress against those activities, based on the extensions approved by Council.

Corporate Plan Themes

The Operational Plan Quarterly Report is structured in a way that reflects and addresses the themes in the Corporate Plan, indicated in the diagram below.



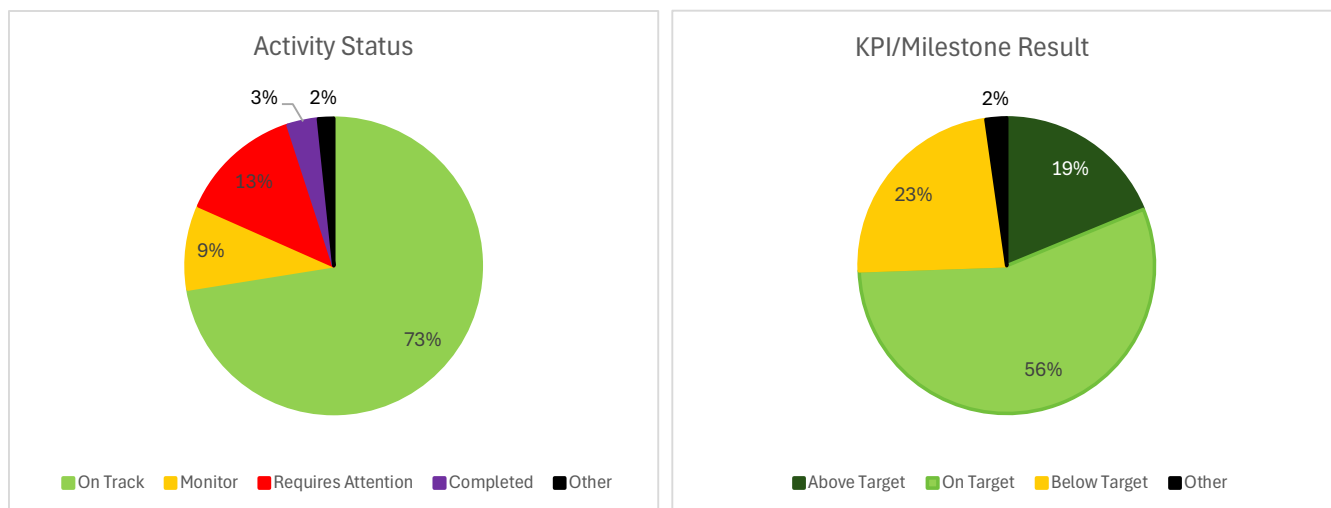
Reporting Framework

Council has a legislative obligation to deliver several reports during the financial year, with the Quarterly Report against the Operational Plan being one of them. Information in this report provides Council with feedback on the delivery of strategic activities and services and therefore, an opportunity to make adjustments to the way in which they are delivered. This periodic monitoring of Council's progress throughout the year ensures that we are meeting the published outcomes in the Corporate Plan.



Performance Summary - Quarter One

The charts below provide an overview of Activity Status and of the results against Quarter One Milestones.



Summary of Activity Status

At the end of Quarter One Council is progressing reasonably well against expectations with 73% of activity on track. Four activities were completed as expected. Of the 13% of activity currently requiring attention, a number of them are related to finalisation and approval of the ICT strategy. This strategy is expected to be approved during 2024-2025 and this will then allow the subordinate activities to commence. The other activities that require attention are activities that have commenced but require an extension of the completion date, and this has been requested which should return them to "on track" status. The development of a Local Preference Policy will be discontinued due to awareness and training of VendorPanel and Market Place are being incorporated into Council's Procurement Framework and will have continual scheduling of training and onboarding factored in. Further consideration as to the aspects of developing a Local Preference Policy have been taken into account and has resulted in the decision not to pursue it any further. In terms of the Community and Culture Strategy it is recommended that the Community and Culture Strategy be removed from the Operational Plan for 2024-2025 pending the review of Council's Corporate Plan. Council remains committed to the delivery of services and programs for community and cultural outcomes. These activities will be removed from the Operational Plan.

Summary of KPI/Milestone Results

Overall results from quarterly KPI/Milestones showed good progress with 75% of results either on or above target at the end of the quarter. A small percentage of results were not available at the end of the quarter, but this is to be expected. These will be updated in the Quarter Two Quarterly Report. Of the relatively small number of KPI's that are below target, several are related to campground management plans and will be revised in Quarter Two. The remainder are related to delivery of specific events and it is expected will be back on target by the end of Quarter Two.

Overall Progress Summary

Based on the progress of scheduled activity and KPI/Milestone results at the end of Quarter One, Council is generally progressing as expected.

Highlights Quarter One 2024-2025

Spectacular Scenery and a Health Environment

Collaboration with Queensland Trust for Nature to support long term planting outcomes on land for wildlife properties.

Resilient Rivers Initiative continues to engage in meaningful projects to improve waterway health and resilience at targeted properties along the Bremer-Warril and Logan-Albert catchments.

Engagement with landholders and stakeholders through activities such as Harrisville Agriculture Show, Networking workshop and a platypus eDNA survey and workshop within the Bremer-Warril catchment.

Tamborine Mountain working group formed to create a Disaster Management Plan for communities to be aware and prepare for disaster events.

Sustainable and Prosperous Economy

South East Queensland City Deal - 'Activating Bromelton' Business Case, stakeholder engagement sessions - First phase of work associated with the 'Activating Bromelton' project. This phase will include the gap analysis, land opportunity and suitability analysis and program scoping and development. As the first stage of stakeholder engagement, we are organising separate meetings with key stakeholders for the Bromelton State Development Area (SDA). The purpose of these meetings is for the consultant team to understand the individual stakeholders' perspectives on the planned SDA objectives; key activation issues (drivers, opportunities and barriers); expectations on costs, staging and delivery; and next steps for the Bromelton SDA.

Water for Warrill - Engagement activities under the SEQ Agriculture Regional Water Assessment, including Water for Warrill project. The outcomes will contribute to the SEQ Agriculture Regional Water Assessment and inform future considerations under the Business Case Development Framework.

Shop Scenic Rim Booster Program - Why Leave Town engagement to review current Shop Scenic Rim initiative. Visited participating businesses and provide recommendations to implement to expand/improve the program.

Eco-Tourism Destination Certification on site audit conducted, with aim for the region to achieve certification by end of January 2025.

Relaxed Living and a Rural Lifestyle

Draft Amendment No. 6 to the Scenic Rim Planning Scheme (Matters of Environmental Significance and Water Resource Catchments) was submitted to the Department of Housing, Local Government, Planning and Public Works on 10 September 2024.

Vibrant and Active Towns and Villages

Council launched the next round of Regional Arts Development Fund (RADF) funding which aims to help Scenic Rim artists, cultural workers and creatives to bring their innovative projects to life. A total of \$60,000 was available in the 2024-2025 RADF program under three funding categories.

Council is inviting expressions of interest from the community for ideas which use material from Tamborine Mountain's Sentinel Rock. The rock was removed in May 2024 due to safety concerns, but Council is hoping that community can come forward with ideas to use the rock in a way which recognises the heritage associated with the rock.

Highlights Quarter One 2024-2025

Healthy, Engaged and Resourceful Communities

Council launched a new exhibition at The Centre, Beaudesert to launch the town's 150th birthday celebrations. The exhibition tells the town's story through residents' recollections, images, newspaper articles and objects to mark Beaudesert's sesquintenary.

Nominations for 2025 Australia Day Awards opened in September 2024, with Council seeking feedback from the community to recognise those in the community who make a positive contribution to the region and make a positive impact on others' lives. Nominations remain open until 15 November 2024.

Open and Responsive Government

During Quarter One, community feedback on transport plans helped to shape future planning from July to early September 2024. Community consultation was delivered through six face to face sessions across the region, an interactive mapping tool, through surveys on Let's Talk Scenic Rim Platform which allowed residents to join the conversation about transport planning. Four face to face Community Hall Roadshows were also held during the period.

ACCESSIBLE AND SERVICED REGION

Legend: =On Track =Action Required =Monitor =Completed =Other

Legend: =Above Target =On Target =Below Target

Activity	Q1 Status	Q2 Status	Q3 Status	Q4 Status	Q1 Comment	Key Milestone or Performance Indicator	Q1 Status	Q2 Status	Q3 Status	Q4 Status
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The provision of services that align to the current and long-term (20 year) service level requirements of the Scenic Rim community.

Deliver community consultation on the Draft 2024-2025 Budget position.						Papers relating to the 2025-2026 Budget Year and 10-year Long Term Financial Forecast released for community feedback.				
Review and update existing Council Policy: Rural Road Numbering.					Draft amended after initial review from managers. Will be resent to managers for final review.	Online road network impacts mapping system completed by 30 June 2025.				
						Council Policy: Rural Road Numbering reviewed and adopted by Council by 31 March 2025.				
Continue the development of an online platform that provides stakeholders with information about works on road reserves that may impact the transport network.					It was decided only Full road closures should only be updated in the platform.	Pilot of online road network impacts mapping system completed by 30 June 2024.				
Review and update existing Council Policy: Provision of Road Network.					Draft has been sent to Managers for Review. Still awaiting final approval	Council Policy: Provision of Road Network reviewed and adopted by Council by 30 June 2024.				

The provision of buildings and facilities that meet current and long-term (20 year) needs of the Scenic Rim community.

Management plan for all council controlled camping facilities has been developed.					Current campground leases still have several years to run. Opportunity for change arises at end of current leases.	Management plan for all currently Council controlled Camping facilities is implemented.				
Develop a business model to ensure ongoing revenue is received to appropriately operate, maintain, and enhance Councils Camping Facilities.					Current campground leases still have several years to run. Opportunity for change arises at end of current leases.	Camping Management Strategy is developed and adopted by Council				
Implement and monitor management model for Council owned camping facilities.					Current campground leases still have several years to run. Opportunity for change arises at end of current leases.	Implementation Plan for camping facility management model developed by 30 June 2024.				
Rollout of new community tenure documentation within the region including updated occupier maintenance obligations.						Council is able to measure occupiers compliance with maintenance obligations / submission of relevant maintenance documentation to Council.				
Develop a community facilities and community sporting inspection and compliance program.					To be undertaken with rollout of new community tenure documentation above.	Community tenure documentation within the region including updated occupier maintenance obligations delivered for identified occupiers.				

Activity	Q1 Status	Q2 Status	Q3 Status	Q4 Status	Q1 Comment	Key Milestone or Performance Indicator	Q1 Status	Q2 Status	Q3 Status	Q4 Status
Develop sports and recreation plan for the ongoing maintenance and development to meet future community needs.					To be undertaken with rollout of new community tenure documentation above.	Sport and recreation plan developed and adopted by Council by 31 December 2023.				
Undertake asset condition assessments and comprehensive analyses of asset condition data sets as outlined in the rolling five-year condition assessment program						Annual inspections undertaken of Council controlled community facilities and community sporting facilities.				
Revise Council's Depot Strategy and develop a supporting implementation plan to ensure Council can meet future service delivery requirements.					Land options analysis to be undertaken alongside costings and Council decision required.	Building and facilities asset information is reviewed by 31 December 2024 to ensure its adequacy to provide appropriate management of this asset class.				
						Building and facilities assets capital investment requirements are reviewed, updated and presented to Council by 30 June 2025.				
						Depot Strategy and implementation plan revised and adopted by Council by 30 June 2024.				
Accessibility and reliability of Council-controlled transport, flood mitigation and drainage infrastructure, with enhanced resilience.										
Development of maintenance program for the ongoing maintenance of Detention and Bio-Retention basins.					Due to the complexity of this asset class, timeframe to complete may be an issue as no resources allocated to this project at this time.	Maintenance program with estimated in full costs is developed prior to 2025-2026 budget deliberations.				
Undertake asset condition assessments and comprehensive analyses of asset condition data sets as outlined in the rolling five-year condition assessment program.						Transport and urban drainage asset information is reviewed by 31 December 2024 to ensure its adequacy to provide appropriate management of this asset class.				
Ensure works are being delivered to recommended treatment options that will increase the resilience of Council's critical infrastructure assets against natural disaster events.					As part of scoping future capital works program, resilience treatment is a standard item to consider	Treatment options have been implemented regarding critical infrastructure.				
The provision of open spaces that meet current and long-term (20 year) needs of the Scenic Rim community.										
Undertake asset condition assessments and comprehensive analyses of asset condition data sets as outlined in the rolling five-year condition assessment program.						Open space and parks asset information is reviewed by 31 December 2024 to ensure its adequacy to provide appropriate management of this asset class.				

Activity	Q1 Status	Q2 Status	Q3 Status	Q4 Status	Q1 Comment	Key Milestone or Performance Indicator	Q1 Status	Q2 Status	Q3 Status	Q4 Status
Implement the Asset Information Strategy elements relevant to Council's open spaces.						Open spaces and parks assets capital renewal investment requirements are reviewed and presented to Council by 31 December 2024.				
A sustainable program of local, higher order infrastructure delivery necessary to support population and economic growth.										
Develop Council's 10-year capital works program in line with Council's long term financial plan.						10-year capital works program developed and adopted by Council by 30 June 2025.				
Identification and implementation of a project management software.						Project Management Software is implemented and utilised for 2025-2026 Budget Development and 10 year capital programming.				
Finalise the review of Council's land holdings, with reports relating to the central and Western region to be presented to Council.						Acquisitions and disposals of land as per the Land review document.				
Update land holding documents.										
Acquisitions or disposal of land as required.										
Advocacy for forward planning and delivery of State and statutory entity-controlled infrastructure and services to support population and economic growth.										
Continue to identify infrastructure and services controlled by other levels of Government or statutory entities which are critical to supporting population and economic growth in the region.					SEQ City Deal - Bromelton Business Case and Olympics advocacy through meetings and stakeholder engagement. Support for RDAIWM in preparation of factsheets . Draft SRRC advocacy document for State & Fed elections	Council's advocacy enables the delivery of economic, social and environmental priorities across the region.				
Engage with Queensland Government, private sector and community sector, as opportunities arise, to advocate for improved public transport in the region.						Number of meetings held with Queensland Government, private sector, and community-based organisations to advocate for improved access to public transport services and community-based solutions.				

SPECTACULAR SCENERY AND HEALTHY ENVIRONMENT

Legend: =On Track =Action Required =Monitor =Completed =Other

Legend: =Above Target =On Target =Below Target

Activity	Q1 Status	Q2 Status	Q3 Status	Q4 Status	Q1 Comment	Key Milestone or Performance Indicator	Q1 Status	Q2 Status	Q3 Status	Q4 Status
Recognition, preservation and enhancement of the region's unique environment and natural resources, including its biodiversity.										
Deliver actions identified in the five-year Biodiversity Strategy implementation plan (2020-2025).						Total value of Environmental Grant Program funding allocated to the community.				
Deliver programs aligned with Council's biodiversity vision.						Number of new properties secured under the Habitat Protection Program.				
						Number of education events delivered.				
Establish project agreements with agencies, community groups or private landholders.						Number of biodiversity projects established in collaboration with agencies, community groups or private landholders.				
Deliver biodiversity projects in collaboration with agencies, community groups or private landholders.						Value of support secured through biodiversity partnerships.				
Deliver actions under the Logan-Albert Catchment Action Plan.						Number of waterway improvement projects delivered.				
Adaptation to changing climate and weather patterns.										
Deliver actions under the Bremer Catchment Action Plan.						Number of engagement activities delivered.				
Develop a program of work to facilitate climate adaptation across the region.					Not underway due to refocused tasks for carbon target and ecocertification reporting	Carbon footprint for Council Operations developed for the 2024-2025 financial year.				
Provide for increased on-site water storage capacity.						Major Amendment to the Scenic Rim Planning Scheme 2020 to increase domestic water supply capacity for new dwellings to reduce demand on reticulated water supply is prepared.				
Community awareness and the knowledge to prepare for extreme weather and natural disasters.						Number of events attended where communities have been provided with information about disaster resilience when faced with extreme weather events throughout the Region.				
						Businesses groups and organisations throughout the Region have created a Disaster Management Plan to prepare for extreme weather events that have the potential of isolation for a prolonged period.				

SUSTAINABLE AND PROSPEROUS ECONOMY

Legend: =On Track =Action Required =Monitor =Completed =Other

Legend: =Above Target =On Target =Below Target

Activity **Q1 Status** **Q2 Status** **Q3 Status** **Q4 Status** **Q1 Comment**

Key Milestone or Performance Indicator

Q1 Status **Q2 Status** **Q3 Status** **Q4 Status**

The current and future economic prosperity of the region.

Deliver Year 4 actions contained within the Scenic Rim Regional Prosperity Strategy.



Economic value of building approvals.



Total number of local jobs in the region.



Total number of employed residents.



Number of local businesses supported by Regional Prosperity, including participation in business development programs.



Number of stakeholders engaged with Regional Prosperity, including Chambers of Commerce, Brisbane Economic Development Agency, Destination Scenic Rim and members of the Strategic Coordination Group.



Deliver capability development programs and knowledge sharing initiatives catering to the needs of the local business community.



Number of business development programs delivered to support the growth of local businesses.



Continue to explore opportunities for increasing Council's local spend.



Activity to be delivered in collaboration with Regional Prosperity and Council Sustainability and as part of the Procurement Improvement Plan.

Percentage of council's materials and services expenses purchased from local suppliers.



Continue to deliver Shop Scenic Rim, 'buy local' program.











Why Leave Town was engaged to undertake review of the Shop Scenic Rim program and report on recommendations, including marketing plan. Anticipate this will result in further update of the program. Digital option will also allow other business to be involved in the program.







Number of local businesses participating in Shop Scenic Rim program.



Value of Shop Scenic Rim gift cards redeemed in participating businesses.



Activity	Q1 Q2 Q3 Q4				Q1 Comment	Key Milestone or Performance Indicator	Q1 Q2 Q3 Q4			
	Status	Status	Status	Status			Status	Status	Status	Status
Develop Council's Inventory Procurement Plan to highlight the annual inventory procurement and opportunities for local suppliers.					Development of the Procurement Plan is in line with Council's Procurement Improvement Project. With the commencement of key personnel in the Procurement and Purchasing Team, the project is now well in train with the Procurement Plan scheduled and currently being drafted for consultation. This activity has been carried over from the previous Operation Plan and will require Council approval to extend the end date.					
Public rollout of Council's Local Preference Policy and raising awareness promotion of Council's procurement tools including VendorPanel and MarketPlace					Awareness and training of VendorPanel and Market Place are being incorporated into Council's Procurement Framework and will have continual scheduling of training and onboarding factored in. Further consideration as to the aspects of developing a Local Preference Policy have been taken into account and has resulted in the decision not to pursue it any further. This activity is to be removed from the Operation Plan.					
An industry footprint that aligns to aspirations of the region and facilitates an evolving economy.										
Promote and advocate for the Bromelton SDA.					Participation in stakeholder sessions as part of initial phase of SEQ City Deals 'Activate Bromelton' Project.	Continue to influence the scope and support the delivery of the SEQ City Deals project that includes a business case for Bromelton State Development Area.				
Implementation of the Scenic Rim Investment Attraction Plan.					Regional Prosperity to review and implement Investment Attraction Action plan within operational budget. Investment enquiries being received and facilitated via Trade and Investment Queensland.	Number of investment inquiries facilitated for the Bromelton SDA.				
Implementation of Scenic Rim Investment Attraction Plan.					Regional Prosperity to review and implement Investment Attraction Action plan within operational budget. Marketing of Beaudesert Enterprise Precinct continues, generating interest and sales.	Number of engagements with businesses to support the retention, expansion or attraction to the region, including the Beaudesert Enterprise Precinct.				





Activity	Q1 Status	Q2 Status	Q3 Status	Q4 Status	Q1 Comment	Key Milestone or Performance Indicator	Q1 Status	Q2 Status	Q3 Status	Q4 Status
Deliver year three of the action plan for the Agri-business and Agri-Tourism Industry Development Program 10-year roadmap.						Annual economic value of Agriculture, Forestry and Fishing Industry.				
						Total number of local jobs in the Agriculture, Forestry and Fishing Industry.				
Sustainable value captured from tourism in the region with regional capability to drive prosperity.										
Deliver Destination Marketing campaigns, initiatives and activities.						Economic value of the region's Tourism industry.				
						Total number of local jobs in the region's Tourism industry.				
						Audience reached through destination marketing.				
Plan and deliver Scenic Rim Eat Local Month 2025, actioning the improvements detailed in the strategic recommendations report relating to the 2025 event.						Total value of economic impact generated by produced and sponsored events.				
Attract, expand, and develop new and existing events in the region that align with tourism strategies, drive yield and increase length of stay.					Regional Events team resourcing currently prevents the initiation of events attraction to grow the number of new events in region. The current approach is more responsive rather than initiated.	Ratio of economic benefit received to dollars invested.				
Mentor organisers of regional events to build their capability to deliver economic return.						Number of actions completed from the Eat Local Month strategic recommendations report relating to the planning and delivery of the 2025 Scenic Rim Eat Local Month event.				
Destination management focused on targeting and attracting high-value travellers.						Visitor spend per daytrip.				
						Visitor spend per night.				

RELAXED LIVING AND A RURAL LIFESTYLE

Legend: =On Track =Action Required =Monitor =Completed =Other

Legend: =Above Target =On Target =Below Target

Activity	Q1 Status	Q2 Status	Q3 Status	Q4 Status	Q1 Comment	Key Milestone or Performance Indicator	Q1 Status	Q2 Status	Q3 Status	Q4 Status
Advocacy for outcomes that are compatible with the clear and comprehensive vision for the region.										
Facilitate meetings between Council, and the Federal and State Members, to discuss priority projects and key advocacy topics for the region.						Number of meetings held between the three levels of government.				
Deliver regular updates to local Queensland and Australian Government representatives.						Number of general updates delivered by Officers to each of the Queensland and Australian Members of Parliament.				
Continue representation on COMSEQ and meetings of the SEQ Local Government Working Group to inform the SEQ Regional Planning Committee and the SEQ Growth Monitoring Program.						All meetings of the SEQ Local Government Working Group are attended to inform the SEQ Regional Planning Committee and SEQ Growth Monitoring Program.				
Continue representation on the SEQ Regional Planning Committee to advocate for planning policy administered by the Queensland Government that better supports the economic, social, and environmental policies for the region.					There were no SEQ Regional Planning Committee meetings held during Quarter 1.	All SEQ Regional Planning Committee Meetings are attended by the Mayor or his delegate and Senior Executive.				
Prepare amendments to the Planning Scheme that address a range of policy updates in response to emerging issues.					Draft Amendment No. 6 to the Scenic Rim Planning Scheme (Matters of Environmental Significance and Water Resource Catchments) was submitted to the Department of Housing, Local Government, Planning and Public Works on 10 September 2024.	A Major Amendment that includes the first phase of amendments to implement the Growth Management Strategy has completed public consultation by 30 June 2025.				
						A Major Amendment that updates Matters of Environmental Significance in the Planning Scheme has completed public consultation by 30 June 2025.				
Undertake a local planning study that investigates options to support the social and economic sustainability of the township of Rathdowney.						A local planning study that investigates options to support the social and economic sustainability of the township of Rathdowney has commenced.				

Activity	Q1	Q2	Q3	Q4	Q1 Comment	Key Milestone or Performance Indicator	Q1	Q2	Q3	Q4
	Status	Status	Status	Status			Status	Status	Status	Status
A successful transition to a smart and innovative region.										
Investigate and evaluate options for smart infrastructure points in key areas, such as main streets of Beaudesert, Tamborine Mountain, Boonah, and Canungra.					This activity has been carried over from the previous Operation Plan and will require Council approval to extend the end date.	Report presented to Council on options for smart infrastructure points in key areas, such as main streets of Beaudesert, Tamborine Mountain, Boonah, and Canungra.				
Investigate inclusion of public Wi-Fi and smart sensors within Council facilities and Council owned community facilities.					This activity has been carried over from the previous Operation Plan and will require Council approval to extend the end date.	Business case presented to Council for inclusion of public Wi-Fi and smart sensors. within Council facilities and Council-owned community facilities.				

VIBRANT AND ACTIVE TOWNS AND VILLAGES

Legend: =On Track =Action Required =Monitor =Completed =Other

Legend: =Above Target =On Target =Below Target

Activity	Q1 Status	Q2 Status	Q3 Status	Q4 Status	Q1 Comment	Key Milestone or Performance Indicator	Q1 Status	Q2 Status	Q3 Status	Q4 Status
Provision of vibrant and dynamic parks and open spaces.										
Develop a project plan for the management and enhancement of significant trees based on Parks and Amenity strategy.						Develop significant tree project plan.				
Refresh the existing Parks and Amenities Strategy to reflect industry standards and Council future plans.					Draft Strategy has been completed. Further extension required for community consultation and adoption. ETA end of Q2.	Infrastructure requirements confirmed for identified park categories by 31 March 2024.				
Review the infrastructure requirements for the different park categories to both inform developers' and Council's future planning.					Draft Strategy has been completed. Further extension required for community consultation and adoption. ETA end of Q2.	Parks and Amenities Strategy refreshed and adopted by Council by 30 June 2024.				
Re-invigoration of town and village centres through significant vibrancy projects.										
Implement public art as scheduled.						Public Artwork completed as planned in the Vibrant and Active Towns and Villages project.				
Encourage community participation in decision making relating to cultural outcomes.						Number of public art projects, storyboards and Story Markers completed as planned in the Cultural Services annual program.				
Implement public art as part of the Cultural Services annual program.						Number of engagements with local stakeholders to consult on public art projects.				
Partnerships with community to develop and deliver initiatives that drive vibrant towns and villages.										
Develop and review a 10-year capital vibrancy and strategic projects program.						A study identifying draft character precincts and design guidelines is completed by 30 June 2025 and incorporates feedback from community consultation.				
Develop new masterplan for identified villages within the region.						Vibrant and Active Towns and Villages capital projects delivered within scheduled timeframe as per the approved ten-year capital works program.				
Actively seek alternative funding streams through application to external grant sources.						Masterplans developed for significant villages within the region to be adopted by Council.				
Develop public domain and open space electrical infrastructure guidelines for use in key identified towns within the region.						Public domain and open space electrical infrastructure guidelines developed and adopted by Council.				

Activity	Q1 Status	Q2 Status	Q3 Status	Q4 Status	Q1 Comment	Key Milestone or Performance Indicator	Q1 Status	Q2 Status	Q3 Status	Q4 Status
Identify character precincts and built form requirements that aim to protect and enhance the unique character of valued historic streetscapes for implementation in the Planning Scheme.						Number of successful applications to external grant sources.				
Implement a Regional Arts Development Fund (RADF) program that supports the community to deliver a variety of projects across the region.						Number of workshops and events to engage young people with the arts and RADF grants.				
						Artist-in-residence program delivered under the RADF Strategic Initiative grant.				
						Percentage of RADF funds spent or allocated.				
Support and strengthen local community museums.						Number of meetings held with the local heritage network.				
						Number of workshops delivered to assist community museums to build capacity.				
						Number of professional development workshops and events for artists delivered.				
Deliver an exhibition program that supports local artists and builds capacity.						Number of exhibitions delivered.				
Deliver a cultural program that promotes community participation and connection.						Number of exhibitions delivered which contain local content.				
						Number of art, cultural and heritage events delivered that create opportunity for community participation or social connection.				
Implement delivery of public art as part of the Davidson Park Revitalisation Project (Beautesert Town Centre Revitalisation Project).					Further extension required as public art cannot be installed until project progresses sufficiently. Expect installation to be completed by end of Quarter Two. This activity has been carried over from the previous Operation Plan and will require Council approval to extend the end date.	Number of artist designed public artworks fabricated and installed as part of revitalisation of Davidson Park.				















HEALTHY, ENGAGED AND RESOURCEFUL COMMUNITIES

Legend: =On Track =Action Required =Monitor =Completed =Other

Legend: =Above Target =On Target =Below Target

Legend: =On Track =Action Required =Monitor =Completed =Other

Activity	Q1 Status	Q2 Status	Q3 Status	Q4 Status	Q1 Comment	Key Milestone or Performance Indicator	Q1 Status	Q2 Status	Q3 Status	Q4 Status
Enduring social connectedness that drives positive community participation and contribution.										
Support delivery of Cuppa in the Communi-tea events to improve social connection and community resilience.						Number of Cuppa in the Communi-tea events delivered annually.				
Deliver digital learning programs across Scenic Rim Libraries that improve digital lifestyle literacy and awareness of personal cyber security.						% reporting as 'good' or 'excellent' experience at Cuppa in the Communi-tea. (Satisfaction Rating)				
Engage all age groups in STEAM learning within Scenic Rim Libraries to enhance applied learning skills and outcomes.						% reporting feeling more connected to community after attending Cuppa in the Communi-tea.				
						Number of digital literacy programs delivered.				
						Increase STEAM awareness and applied learning outcomes. (Number of programs delivered).				
Develop and foster partnerships with key stakeholders to deliver events and activities that celebrate identity, social inclusion, and connectedness						Number of events and activities delivered annually that bring the community together to celebrate identity, social inclusion and connectedness.				
Progress the development of Council's Innovate Reconciliation Action Plan.						Draft Reconciliation Action Plan developed for internal consultation.				
Enhanced community involvement that increases resilience, capability and resourcefulness.										
Deliver the Scenic Rim Community Disaster Volunteers program to build the capacity and resilience of Community Disaster Volunteers.						Number of training and engagement sessions held annually with Community Disaster Volunteers.				
Build the capability of community organisations through targeted volunteer initiatives and programs.						Number of Capacity building workshops delivered for community organisations.				



















Activity	Q1 Status	Q2 Status	Q3 Status	Q4 Status	Q1 Comment	Key Milestone or Performance Indicator	Q1 Status	Q2 Status	Q3 Status	Q4 Status
Increased capacity and community aspiration for improved health and wellbeing.										
Improve the quality and accessibility of sports facilities in the Scenic Rim.					Sport and Recreation Plan has been adopted by Scenic Rim Regional Council . There are a number of objectives identified to support the improvement of the quality and accessibility of sports facilities through the ten year adopted plan.	Successful grant applications for sporting and recreational infrastructure received.				
						Identification of potential sporting and recreational facilities incorporated within the Local Government Infrastructure Plan (LGIP) review.				
Provide a range of community health and wellbeing programs that encourage a healthy and active Scenic Rim.						Attendance at Be Healthy & Active programs.				
Library program development enhances opportunities for education and personal development of improved health and wellness.						Percentage satisfaction of Be Healthy & Active program.				
						Percentage of people with self-rated health as poor or fair.				
						Participation in Scenic Rim Libraries learning programs is aligned to enhancement of health and well-being.				
Advocacy and partnerships that ensure the community's access to essential social services and infrastructure.										
Foster partnerships with key stakeholders through active engagement with community and social services						Attendance at regional interagency meetings.				
Participate in industry forums that support library engagement and funding for applied standards of service.						Scenic Rim Community and Culture Strategy is adopted.				
Engage with community and key stakeholders to finalise the Scenic Rim Community and Culture Strategy.					Pending the review of Council's Corporate Plan, it is recommended that the Community and Culture Strategy be removed from the Operational Plan for 2024-2025. Council remains committed to the delivery of services and programs for community and cultural outcomes. At this stage, officers believe that internal service planning will be sufficient and the need for strategic planning documents and the scope of such documents will be reviewed again following the development of a Council's new Corporate Plan.					

OPEN AND RESPONSIVE GOVERNMENT

Legend: =On Track =Action Required =Monitor =Completed =Other

Legend: =Above Target =On Target =Below Target

Activity	Q1 Status	Q2 Status	Q3 Status	Q4 Status	Q1 Comment	Key Milestone or Performance Indicator	Q1 Status	Q2 Status	Q3 Status	Q4 Status
To be a high-quality customer-focused organisation that provides high-quality customer-focused services.										
Reports to the executive each quarter on the types and numbers of administrative action complaints and any contributing factors causing those complaints to be made.					Presented in the Governance update to ARC/Executive 22/08/2024.	Analysis of data obtained from administrative action complaints to determine the factors contributing to complaints. Regular reporting to the executive team on the types and causes of complaints.				
Investigate and implement a Customer Relationship Management system.					Council are considering options to progress the ICT Strategic Plan post presenting to Council for review. This activity has been carried over from the previous Operation Plan and will require Council approval to extend the end date.	Selection and procurement of Customer Relationship System complete.				
Streamline the way customers make and submit applications to Council					Council are considering options to progress the ICT Strategic Plan post presenting to Council for review. This activity has been carried over from the previous Operation Plan and will require Council approval to extend the end date.	Implementation of Customer Relationship System.				
Finalise the review of Council's meeting structures .					Scheduled to be presented to management 14 October 2024. This activity has been carried over from the previous Operation Plan and will require Council approval to extend the end date.	A review of Council's meeting structures and standing orders have been undertaken and fully implemented by 31 December 2024.				
Finalise the review of Council's meeting standing orders and associated policies, procedures and terms of reference.					Scheduled to be presented to management 14 October 2024. This activity has been carried over from the previous Operation Plan and will require Council approval to extend the end date.					
Review and update standard development conditions in line with Scenic Rim Planning Scheme 2020, policies and best practice.					Scope updated to include legal review to ensure conditions a legally sound. Revised scoping document to be distributed to external consultants for quote.	The suite of standard development conditions is developed and adopted by Council by 31 December 2023.				
Create digital capability to facilitate online customer interactions for a range of Council services.					Council are considering options to progress the ICT Strategic Plan post presenting to Council for review. This activity has been carried over from the previous Operation Plan and will require Council approval to extend the end date.					

Activity	Q1 Status	Q2 Status	Q3 Status	Q4 Status	Q1 Comment	Key Milestone or Performance Indicator	Q1 Status	Q2 Status	Q3 Status	Q4 Status
Strengthened community engagement and partnerships that improve shared expectation and commitment.										
Provide diversified and inclusive community engagement opportunities to become aware, informed and engaged in Council projects and initiatives.						Engagement e-newsletter sent via Let's Talk Scenic Rim engagement platform monthly (excludes December).				
Review implementation of the Customer Experience Strategy 2021-2023 and develop new plan to further embed customer-charter.					Review of Customer Experience Strategy will need to align to the new Corporate Values and the update of Customer Charter.	Number of informed participants for Council Projects on Let's Talk Scenic Rim engagement platform.				
						Continue to enable Council to deliver customer-centric outcomes by delivering information sessions increasing awareness and build core capabilities aligned to IAP2 and Council's Community Engagement Policy.				
Strengthened relationships with other levels of government and statutory organisations to secure their commitment to a shared community vision.										
Council submits a motion to the LGAQ Annual Conference.						Attendance of conferences managed by LGAQ and COMSEQ meetings.				
At least one Councillor attends the LGAQ Annual Conference in 2024.										
Mayor attends COMSEQ meetings.										
Ongoing integrity of Council's practice and processes.										
All legislatively mandated policies are reviewed and presented to Council for adoption.						The policy review process to focus on ensuring that all mandatory reviews are completed within the year				
Internal training on fraud and corruption prevention.						Internal delivery of training on fraud and corruption prevention				
Good decision training from Qld Ombudsman delivered to Coordinators and Principal Specialists.					An EOI was sent out to relevant units with applicable dates. Awaiting the release of further dates.	External providers from the Office of the Queensland Ombudsman to deliver Governance related training.				
Develop and implement the Annual Audit Plan incorporating a range of internal audit services.					Annual Internal Audit Plan approved. Implementation is tracking behind due to more work on consulting tasks and less on formal reviews.	Percentage of internal audit activities on the Annual Audit Plan delivered in the year.				
Facilitate the ongoing operation of the Audit and Risk Committee.						Annual agenda delivered as per the approved Audit and Risk Committee Annual Meeting Planner.	